

CASE RETURN REQUEST FORM FOR DEPOSIT REFUND

APPLICANT DATA

DATE

Business name Name and Surname

Address

Place or department to collect (e.warehouse)

P.Code

Common

Province

E-mail address

Phone

IBAN code of the applicant

Bank branch

COMPONENT DATA

Article code

Purchase references (invoice number, date)

Product Type

Injector/s

Injection Pump

Ecu

Quantity

fill in block letters

TERMS OF RETURN CASE AND DEPOSIT REFUND

Exchange program application for remanufactured / overhauled products

The exchange program is based on a very simple and unequivocal principle: the customer sends his used product (due to breakage, deterioration, etc.) to Veneziani Luigi srl which will ship an equivalent component refurbished.

The exchange program allows the customer to access a much lower and interesting price than what he would pay for a new component.

Conditions of sale exchange and return program for used products

The exchange program is applicable if the following conditions are met:

- The used product to be returned must be complete in all its parts and not tampered with (in the event that the component to be returned is incomplete, the cost of the missing spare parts will be charged to the customer at the current price list at the time)
- The used product must not be seriously damaged to the point of compromising future functionality or regeneration.
- The product used must correspond to the specific code or equivalent of the remanufactured product sold. In case of receipt of a non-matching or equivalent piece, the customer will be duly informed and in the absence of a formal reply from the customer within 7 days, Veneziani Luigi srl reserves the right to arrange for the scrapping of the piece without the refund of the deposit.

Deposit payment and carcass deposit refund request form

In the event that the customer does not return the component within 30 days from the date of receipt of the refurbished product, Veneziani Luigi srl will automatically be authorized to withhold the sum previously charged to the customer as a deposit.

The compilation and delivery of the "Return used" form included in this manual (accompanying the used part) is a binding condition for reimbursement of the deposit paid. For holders of a VAT number, the return must be accompanied by a transport document with the reason "return used spare part" indicating their bank details. The deposit will be credited to the customer by bank transfer within the 30th day of receipt of the component, with the corresponding issue of a corresponding credit note.